

# Governors State University

Student Affairs and Enrollment Management: Reaching Vision 2020

**Focus Area: Auxiliary Services & University Housing**

**Leader(s): Mushtaq**

**Implementation Year: 2017-2018**

**Goal 5: Develop and implement assessment practices that will better inform decision-making**

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| <b>Objective 1:</b>   | <b>Establish expectation that all major initiatives will have an assessment component and that all assessments will be analyzed with recommendations.</b>  |
| <b>Action Items</b>   | <ol style="list-style-type: none"> <li>1. All objectives will be reviewed to determine if formal assessment can be conducted</li> <li>2. Establish 2 meetings each semester to specifically review strategic goals/objectives and assessment plans</li> </ol>                    |
| <b>Indicators and Data Needed</b><br>(Measures that will appraise progress towards the strategic objective) | <ol style="list-style-type: none"> <li>1. Strategic plan will identify with AC designation all initiatives that will have assessment component</li> <li>2. Strategic goals/objectives will be updated after each meeting to reflect discussion and status of progress</li> </ol> |
| <b>Responsible Person and/or Unit</b> (Data collection, analysis reporting)                                 | <ol style="list-style-type: none"> <li>1. ASUH TEAM</li> <li>2. Director ASUH will schedule meetings; ASUH Team members will update goals/objectives</li> </ol>  |
| <b>Milestones</b><br>(Identify Timelines)   | <ul style="list-style-type: none"> <li>• October 20</li> <li>• December 1</li> <li>• February 28</li> <li>• May 1</li> </ul>   |
| <b>Desired Outcomes and Achievements</b><br>(Identify results expected)                                     |  |
| <b>Achieved Outcomes &amp; Results</b>  |  |
| <b>Analysis of Results</b>  |  |

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| <b>Objective 2:</b> | <b>Administer a satisfaction survey to obtain feedback from residents on their experience living in University Housing in 2017/2018.</b> |
| <b>Action Items</b> | <ol style="list-style-type: none"> <li>1. Administer 2017/2018 Satisfaction Survey by April 15, 2018.</li> </ol>                         |

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| <b>Indicators and Data Needed</b><br>(Measures that will appraise progress towards the strategic objective) | <ol style="list-style-type: none"> <li>1. Analysis of 2016/2017 satisfaction survey will be used to inform creation of 2017/2018 goals/objectives</li> <li>2. 2017/2018 survey responses will be analyzed with comparison to 2015/2016 and 2016/2017 survey data</li> </ol> |
| <b>Responsible Person and/or Unit</b> (Data collection, analysis reporting)                                 | Director ASUH   |
| <b>Milestones</b><br>(Identify Timelines)   | <ul style="list-style-type: none"> <li>• March 30, 2018 – Survey monkey set up</li> <li>• April 15, 2018 – Survey administered</li> <li>• May 30, 2018 – Analysis completed</li> </ul>  |
| <b>Desired Outcomes and Achievements</b><br>(Identify results expected)                                     |   |
| <b>Achieved Outcomes &amp; Results</b>  |   |
| <b>Analysis of Results</b>  |   |